



LEDsynergy - The Works!

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Made in Britain

LEDSYNERGY - PROUD TO BE A BRITISH MANUFACTURER FOR MORE THAN 40 YEARS

With more than 40 years of trading, Hampshire based LEDsynergy is one of the UK's leading LED screen and display manufacturers. Producing a wide range of LED signage, from standard text displays through to stadium scoreboards, stock exchange tickers and digital billboards, LEDsynergy supplies displays to a wide range of industries and businesses, from Premier League football clubs to the military, the NHS and Transport for London.

However, there is one major difference between LEDsynergy and the majority of other UK based LED and tech manufacturers. As an established market leader, LEDsynergy has manufactured the majority of their products in the UK for decades.

The LEDsynergy team is incredibly proud of the fact that they design and develop all of their products and software at their premises in Andover, Hampshire, manufacturing over 80% of their LED products on UK soil. It was in recognition of this long-standing commitment to British industry that they have recently been accepted as a member of 'Made in Britain'.

Many of our competitors claim "UK leading manufacture", it seems to be a default position and statement to make – albeit many have no premises or workshop. Come here anytime and see displays being built.

We feel that we have a moral obligation to promote and support British manufacturing, particularly given the current economic climate. Being a British manufacturer is a badge of honour that we are very proud to wear and would strongly encourage others to do so too.

The commitment to values has meant we've had to ensure LEDsynergy's supply chain is ethical and traceable, which made being UK manufacturer the logical choice.

Customers often assume that by choosing to manufacture in the UK rather than China, the price of our products will be higher than those available elsewhere, but this simply isn't true. Despite the fact that we are one of the only LED display businesses in the UK to manufacture our products here in the UK, our prices are still highly competitive and in fact quite often lower than our competitors who manufacture overseas. Yes, there are huge factories in China that will manufacture electronic products cheaply, but you then have to pay to ship them to the UK, which significantly increases costs and often quality will be an issue!

Importantly you get what was promised not a product that for the sake of a few pounds has the quality reduced with the use of poor components.

We have found there to be so many benefits to manufacturing in the UK, such as the ability to speak to our warehouse staff during normal working hours with no time difference. If a customer comes to us with a bespoke rush job, we don't have to worry about factoring in shipping time to import the products from the other side of the world, nor does the customer have to pay astronomical shipping fees to get them here quickly.

However, the most important thing for us about manufacturing in the UK is the ability to produce quality products with complete control over the manufacturing process. Unlike the mass-produced products that are churned out in China, our British made screens and displays are manufactured to an exceptionally high standard, and it is this standard of workmanship which sets us apart from our competitors. Our guaranteed high level of quality and service has kept the same customers coming back to us for 40 years!.



LED Displays

Everything Explained

More than 50 years in the making

THE DEVELOPMENT OF LED TECHNOLOGY

Take a look down any high street, around any sports stadia, or indeed visit any location that attracts large groups of people and you're almost guaranteed to find an array of information solutions that are now based on light emitting diode (LED) screen technology.

Becoming a common sight in our everyday lives, LED screens are proving invaluable for so many different reasons but to the uninitiated it can be difficult, if not impossible to differentiate between the various technologies and qualities of products available. And it is so easy to get it oh so wrong.

While an LED screen may look almost identical to the next, there can be significant technical differences, and that's why there's often a significant disparity in the cost of buying from one supplier in favour of another. But what do you get for your budget, where is it best spent and how do you ensure that you select the best one to suit your needs? Here we hope to answer many of your questions and queries and give you the facts to help you make an informed choice...

Not all LED signs are the same: Simple but true and it's not just the technology. Some manufacturers cut corners on the build and design, sometimes using inferior LEDs, power supplies or other components; not all elements are suitable for external use or require additional cooling when installed in confined spaces; Also some "features" which are purported to be included aren't always built-in to the system.

How all the components are put together into the overall package can have a big impact on the overall operation of a finished solution. If the circuitry is badly designed then this will have a significant impact on overall performance and durability. A great analogy here was the explosion of personal computer companies in the late 80s / early 90s. Components were sourced from a variety of manufacturers and put together into the final machine but performance could vary significantly between two seemingly identically specified models; and the reason – the quality and source of the components used. Today only a handful of well-respected brands remain.



Different Standards

NOT ALL LEDS ARE THE SAME STANDARD

At LEDsynergy we often refer to three different grades of display – Gold, Silver and Bronze – but using motoring analogies is another good way to illustrate this so you will see these reoccurring through this document as a way of explaining some of the points we are trying to explain and help you with.



GOLD STANDARD LEDs

In respect to LEDs, it is widely acknowledged that the very best LEDs available today typically come from Japanese or USA manufacturers. So if reliability and durability are critical factors for your application then it's imperative that only the best the controller

chips, power supplies, LEDs and other components are sourced and used for the whole solution – but this has cost implications.

Reliability will be high and life expectancy should be in the region of something approaching 10/12 years.



SILVER STANDARD LEDs

If you're prepared to balance price and performance then a broader supply base can be used. This means that your solution can take into account some of the better components manufactured in the Far East and increasingly some from China. Here

knowledge and experience in selecting these is vital, it is also important to remember that any solution is only as good as the weakest link. Life expectancy 7/10 years. This we believe is the best option when comparing cost and performance over time



BRONZE STANDARD LEDs

Finally there is the budget end of the spectrum, which never the less does have its place in today's market. Again China currently tends to be the source of the majority

these components. Often on the surface the components look the same as the more expensive ones, and indeed often boast the same technical specification, but their poor quality, design or manufacturing often becomes apparent just as soon as they start to be used. Life expectancy can be as low as 2- 3 years but shortfalls in performance are often quick to emerge and prove a real frustration to users.

A lot of people use the manufacturer's figures, typically 50,000 - 100,000 hrs. It is important to recognise that these are calculated, based on the solution being used in certain operating conditions – something that all displays in the field don't adhere to.

DIODE MANUFACTURE AND ENCAPSULATION

The type of material, methods and equipment used during the encapsulation process is a major consideration, as higher quality substrate and material will result in less heat, higher efficiency, higher brightness and prolonged diode life with lower brightness reduction over time.

GOLD STANDARD - Gold is the highest performing, most efficient and least heat producing substrate available. It increases costs relatively substantially. It is not generally required for indoor displays as they require less brightness.

SILVER STANDARD - Copper is most commonly used because of its cost effectiveness. It is better than tin and accepted as a reliable and good middle of the road solution.

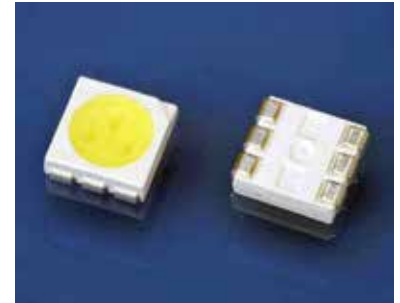
BRONZE STANDARD - Tin is used but it is insufficient, resistive to current, thus produces more heat and means the diode must be driven harder, lowering its lifespan.

Components

The key components that are included in the majority of LED systems comprise:

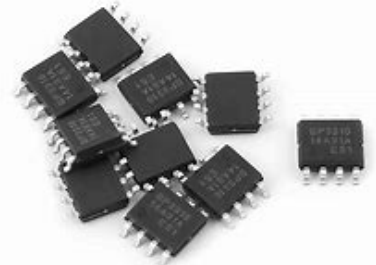
LEDS

Light Emitting Diodes (LEDs) are small lamps that emit light when supplied with electricity. They now come in many colours and shapes. Unlike incandescent lamps that convert electricity to heat and light with a filament, LEDs convert electricity directly into light so have no breakable filament, and are extremely efficient. There is a vast range in the of cost prices between poor and good LEDs. LEDs are the single biggest determining factor for both the quality of the display quality and its life expectancy. There is also a tremendous variance amongst LED suppliers in terms of both cost and quality. LED prices can range from less than one cent to 10 or more cents each. Not much when looking at the individual cost of a single LED but add together the number of LEDs that could be used in a single display system and the overall cost can become extremely large, rather quickly.



DRIVER CHIPS

Integrated circuits are used to control the brightness of each and every LED in a display this translates a digital signal into the exact colour needed for each pixel to produce a vibrant image. Again there is a variation in cost between a good integrated circuit design and build that doesn't run at full stretch, and a poor one that is at running at 100% continually.



POWER SUPPLIES

This is often considered the weakest part of a system but also the element that is most overlooked and neglected when designing an LED display solution. There can be a large variance in quality and performance. Some displays that are currently being sold in the UK are supplied with non-EMC compliant power supplies and this can cause customers problems further down the line.



LEDsynergy have recently designed and now manufacture power supplies specifically for LED displays, high end video LED etc.

Note: EMC is the interaction of electrical and electronic equipment with its electromagnetic environment, and with other equipment. To prevent the occurrence of EMC problems the UK government adopted stringent laws, first back in 1992, forcing all manufacturers and importers of electronic good to ensure that their products are electromagnetically compatible.



These are a few of the key components that go to make up a display that a customer may have a hand in specifying. Many others often don't get considered like the housings, electrical connections and even the wiring. Here again quality can vary considerably and performance and reliability can be significantly compromised if the wrong or inferior components are used.

DIRECT VIEW

New name for LED DISPLAYS to differentiate between LED TVs and monitors.

SYNERGY® Direct View LED displays are a cost-effective, all-in-one alternative to traditional video walls. Seamless, brighter screens backed with 40 years' experience and MADE IN BRITAIN

Components

MODULE CONSTRUCTION AND MOUNTING

LED displays are built using groups of LED's mounted to an LED Module, or panel. These panels will hold multiple LEDs, usually in grids or 8x8 or 16x16 pixels. These modules also house some of the hardware and circuits that control and drive the LED's on a fundamental level.

The construction of these modules is very important to the quality of the image. Just like mismatched LED's, modules that are not uniform in construction will create an inconsistent image across the display. This situation will cause a "patchwork" effect, where you can see the individual modules seams, making it look like a patchwork quilt. This may not be noticeable from directly in front of the display, but as you move to the side, you will quickly see the quality difference when lines start appearing out of nowhere.



BRIGHTNESS AND CONTRAST

These two principles go hand in hand on a quality display. The display has to be very bright during the day, but it also has to maintain contrast. The blacks must be black, and the whites, white. The contrast is physically determined by the louver face and LED panel design. As I mentioned before, flat black louvre panels affect this. The brightness aspect is determined by the LED's themselves, and how hard they are "driven". High quality LED's can be "driven" brighter without a significant loss of life. However, some sub par manufacturers will drive lower quality LED's harder, and they might be bright at install, but start to fail quite often, quite quickly.



Brightness for indoor can range from >1000 to 4000 nits and for outdoor from > 6000 to 10000 nits are typical ranges for major applications.



COLOUR CALIBRATION

This relates to the Brightness and Contrast mentioned above, but also includes Colour. LED signs need to be calibrated to make sure red is actually red, or chartreuse is actually chartreuse. This is done by calibrating the video signal, and the internal hardware at the factory. Unfortunately there are still manufacturers out there, usually overseas direct, that do a poor job of calibration. The result is an end user with an LED sign that will always look worse than the others around it, regardless of any software adjustments they make.



DIODE COMPONENT SIZE

In addition to pixel pitch, diode size is another critical consideration. Surface mounted diodes (SMD) are the current industry standard for indoor and outdoor screens. The packed RGB diode components are mounted to the surface of the printed circuit board (PCB) as implied by the name. The alternative to this technology is dual in-line package (DIP).

SMD diodes contain filaments that produce the colours, red, green and blue, which constitutes one pixel. A matrix of pixels then forms the display surface area, which the target audience visually perceive as information in the form of pictures, scores, videos etc.

How To Select Your LED Screen

Following are the key criteria for LED selection:

LOCATION - INDOOR, OUTDOOR OR SEMI-OUTDOOR

Location will determine some of the most important factors for selecting the correct LED. Whether the location supports access to the back of the LED display such as a rooftop, large billboards, stage backdrops or does it require front access for servicing the LED display, a different type of cabinet and module will be required. Additionally if the final location of the LED demands some transparency so that you can view through it, such as in a building display where the LED is on the face of the structure with its occupants needing natural lighting or viewing through the LED, in this instance then an LED curtain should be considered.

Where you intend to install the LED signage determines your selection.

INDOOR - For inside the building and indoor environment spaces such as indoor arenas, lobbies of hotels, churches or shopping malls an indoor LED display should be used. The indoor LED must be protected from direct exposure to the harsh weather such as direct sunlight and rain. Controlled temperature will extend the life expectancy and up-time of the indoor LED display.

OUTDOOR - for locations outdoor and directly exposed to the environment such as stadiums, roadside, billboards, on buildings or free-standing outdoor, then an outdoor LED display should be chosen.

SEMI-OUTDOOR - If the location is protected from exposure to rain such as in a shop window then the semi-outdoor type should be used.

LED CURTAIN - If the natural light and viewing through the LED screen is required the curtain LED must be specified for indoor or outdoor use.

These factors make significant difference in cost per square metre to the final product being specified.

LED DISPLAY CABINET AND ENCLOSURE DESIGN CONSIDERATIONS

There is a large number of possible cabinet and enclosure options for each LED application. However, a knowledgeable user or designer will be able to specify the best solution that meets or exceeds all the application's needs. This specification should be justified by comparison of alternatives and selection of the one that best meets the user application needs.

Generally, the standard size for an outdoor cabinet is 960mm x 960mm and an indoor cabinet is 640mm x 480mm

The various cabinet and enclosure options are designed to best meet the application's requirements such as:

- Permanent or Temporary installation
- Message (Text) or Advertising (Full Colour Video)
- Asynchronous (no computer or server, could use a media player) or Synchronous (with server)
- Fixed or Variable with or without real-time
- Fixed or scrolling text



How To Select Your LED Screen

FRONT SERVICEABLE CABINETS

If installed incorrectly, servicing your LED screen can be a major headache. Here we look at three different cabinet types that allow for front or rear servicing. Having a good understanding of where you want to install your LED screen will help you decide what sort of cabinet to choose. This decision will be dictated by space and accessibility.

Front serviceable LEDs come in three forms, as a stand alone hinged cabinet, key access or magnetic, however magnetic can also be rear serviceable.

Front serviceable cabinets are suitable for both indoor and outdoor applications. Since the front serviceable cabinets do not require access from the rear, they can be installed against a wall, or area that has no accessibility from the rear.

Stand alone hinged front serviceable cabinets cannot be installed on top of one another due to the hinge being on the top of the cabinets, if you stack them this would impede the opening of them.

There are no height restrictions when using key or magnetic modules. A screen configuration can be as tall or wide as you please. The only limitation of a key or magnetic screen is the module size, the total width must be a multiple of the module size. Front serviceable cabinets with key access are used on most external installations.

Hinged Stand Alone



Key Module Access



Magnetic Modules



REAR SERVICEABLE CABINETS

Whether it be a free-standing sign or on the side of a building; rear serviceable solutions are ideal for new structures where the LED screen is included in the design and planning phase. For large serviceable LED screens there needs to be a minimum space behind the cabinets of 600mm. The primary purposes of this space is to allow non obstructed access for a service technician. This space also has other benefits such as air flow and must be well ventilated.

For small rear serviceable LED screens we recommend a minimum space of 50mm to allow airflow, however when designing you must bear in mind access for a technician, there are many ways to achieve this. As with front access screens, rear access LED screens are suitable for both indoor and outdoor applications.



Not all Manufacturers are the Same

LEDSYNERGY

Likewise not all LED sign manufacturers are the same: This is where it can get extremely complicated for anyone looking to buy an LED based solution. A number of sign manufacturers, particularly those that market a product range, typically look to bait-and-switch customers by offering seemingly cheap products which invariably include cheaper components or designs.

An LED display is really just a large group of individual LEDs laid out on a grid, like your computer monitor or TV. Individual LED's come in many colours, shapes, sizes, configurations and quality. These factors all come into play when dealing with the image on an outdoor digital sign. High quality LED's that are matched correctly will significantly improve the image displayed.

LED manufacturing is not perfect, and every LED manufacturer must deal with a certain variation of colour from LED to LED. The method used to organize LED's with the same colour is typically referred to as "binning". LED's with the same colour output within a certain tolerance will be put together. This is very important for both indoor and outdoor digital signage because they are using so many LED's that if you didn't bin correctly, the display would look "blotchy" from the different shades of Red, Green or Blue LED's spread out across the entire unit.

It's important that the manufacturer addresses this and can reliably replace LED panels with LED's in the same "bin grade" as the rest of the sign. You can see this pretty clearly on a display that has one or two squares that are "tinted" against the rest of the sign. Unfortunately this usually means that the manufacture wasn't able to provide a matching LED Module (or panel) and the business had to settle for the best of two evils, have a blank square, or a "tinted" square.

Heritage also matters and it's not uncommon for manufacturers to claim that they are the biggest and best within the market, when in truth they are simply assembling components sourced from around the globe in a small production facility. Just as was the case for PC manufacturers! – At LEDsynergy, we have been manufacturing and supplying LED displays for 40 years, we know what we're doing, we know what our customers need and we deliver on our promise.

Even a seemingly impressive customer list may not truly reflect the quality and ability of those developing and delivering the solutions. It is vital that LED manufacturers have a true understanding of all aspects of delivering an LED based solution including hardware, controllers, software development and even installation as it is only when problems arise does a knowledgeable and experienced supplier truly stand out from the pack. And it's at this precise time that they can make the difference between delivering the solution you envisaged and simply supplying something that might be acceptable- or not!

It is often difficult to even produce a decent specification, especially as some component manufacturers produce slightly mislead or subjective specifications. Using our car analogy what vehicle do you think we are we describing here?

"It must have four doors: a boot: four 4 forward gears: and one reverse gear: Interval wiper: Alloy wheels: Sliding / tilt sunroof: Metallic paint, Keyed bumpers, Tinted windows: Rear privacy glass: Electric mirrors: Folding door mirrors with integral turning signals: Automatic dimming mirrors: automatically turn on lights: Xenon headlights: Fog lamps: Daytime running light Headlight washers: Anti-theft alarm: ABS: Electronic Brake Distribution: Brake assistant: Driver air-bag: Passenger air-bag: Side air-bags: Electronic Stability Program : Traction control: Locking differential: "

This could be a top-end Rolls Royce, or a Lada or most vehicles in between?



What do You Need to Consider?

KEY QUESTIONS TO ASK TO ENSURE A SCREEN MEETS YOUR NEEDS?

You've already done your research into suppliers and asked about the quality of components used so you're more informed than some but what questions should you be asking your selected supplier to hopefully help steer you away from many of the pitfalls that could await you. Well here are some key questions:

HOW BIG A SCREEN DO YOU THINK YOU NEED?

When you are considering buying an LED display there are many options to consider. Not only the type of display that you require and the budget that you allocated but also the size of the display and the pitch and resolution of the LED sign. This will be primarily governed by the area available and also the distance the audience will be from the display.

An LED screen is made up of pixels and the higher the density of the pixels the higher resolution the image will be. The pitch is the distance between each LED and the smaller the pitch the higher the resolution, but we will explain this in depth in the next few pages.

Once you have weighed up all your variables from viewing distance, area available, budget and application, such as full colour video or text information, then we can work out what's the best size for you.

HOW DO I OPERATE MY LED DISPLAY?

You will find them very user friendly and simple to use, at LEDsynergy, operator training is of course available for all systems and most of our displays are supplied with an instruction manual.

You can operate LED displays with a computer, simply connected by cable to the display. Or you can run them across local or wide area networks using Ethernet, Bluetooth, Wireless, Modem or SMS. We can help you choose the operating methods that suit you best.

We have standard software packages that will operate the displays for the majority of applications but we can also write software that will run the display automatically, all you have to do is switch it on and the software does the rest. If your requirement is more complex we can write bespoke software for your application, we can liaise with your IT department if you have particular requirements.

HOW MUCH WILL AN LED DISPLAY COST?

The majority of LED displays are built to the customers requirements and individual needs, the cost is dependant on many factors such as the size, LED pitch, resolution, whether it is for indoors or outdoors and are there any specialist support frames or casing required. Each job is different and the price will vary accordingly.

ARE PRODUCTS COMPLIANT WITH UK AND EUROPEAN STANDARDS?

This is a question that is extremely important, there are a lot of bad quality LED products on the market that just don't comply with quality standards and, of course, these products will not only fail quickly but may also be a safety hazard.

When you buy from LEDsynergy you have the peace of mind that comes with knowing that our products meet the highest standards. All our products comply with a number of different process, product and safety standards including:

CE - European conformity mark. This means that products comply with all relevant EU directives in our field.

ISO9001 - This proves that the processes are in place to produce products to the appropriate standards of quality.

EMC standards - EN61000, EN60950 IEC 950 – these standards control the quality and safety of LED products.

UKCA - A new UK product marking for goods which previously required the CE marking.



Size of Your LED Display

WHAT SIZE SCREEN DO YOU NEED?

When deciding on an LED screen it's not the size that you should consider first, it's the viewing distance and your budget, buy the highest resolution that you can afford. As an example both of these screens shown below are 1.5 by 1 metre but one is 10mm pitch (lower resolution) and one is 3mm pitch (higher resolution). Depending on how far they will be viewed determines whether they will be suitable or not.

The 10mm pitch screen shown on the right would be suitable if the viewers were approx. 10 metres or more away, any closer and you will see pixilation. As you can see the image is not as crisp as the higher resolution board, but at 10 metres it will look fine, the image below is shown being viewed at the same distance as the 3mm screen which of course wouldn't happen in reality. The smaller image is how it would appear at the correct viewing distance, 10 metres. The screen shown on the left is a 3mm pitch and therefore, can be viewed from 3 metres away as it has a much higher resolution but of course costs considerably more than a 10mm pitch screen.

Once you know your viewing distance you can then decide on the best LED pitch size and therefore, resolution within the constraints of your budget.

- **Longer Viewing Distance, Larger Pitch gives you a Lower Resolution = Lower Cost**
- **Shorter Viewing Distance, Smaller Pitch gives you a Higher Resolution = Higher Cost**



*2mm pitch
500 x 333 resolution
1000 x 667mm
Viewed at 2 metres*



*6.67mm pitch
150 x 100 resolution
100 x 667mm
Viewed at 2 metres which is
too close!
Shown right at 6 metres the
correct viewing distance*



Consider Your LED Display Use

WHAT MATERIAL WILL YOU BE DISPLAYING?

- Full Video Content and Animation
- Live Video and Scoreboard
- Static Images such as Adverts
- Text Only Information Displays

You will need to have a clear idea of the uses and location and we can then help you find the best solution

CONSIDER YOUR FUTURE NEEDS

While you have calculated the optimum LED sign for your current needs, before committing to a solution you should also look at how your requirements may change over the next 12-18 months and seek to factor this into your current requirement ideally you don't want to be constricted by what you can do just a few months down the road. And is there an effective upgrade path for the hardware so that this can be "future-proofed" as it's a guarantee that it's going to become old technology faster than you can install it.

AND MOST IMPORTANTLY - KNOW EXACTLY WHAT YOU'RE GETTING

You should know what components are included with the solution being provided and also what elements you're expected to supply. Once the LED screen is supplied will it come with simple ARM-based Embedded Control Card system running off of a 1-2 gigabyte flash card or a top-of-the-range industrial PC, running top specification processors with massive storage capacity. More importantly would you be required to provide either of these? And is the solution simply being delivered or will it be fully installed with your programme uploaded and running smoothly before they leave you and with a support package in place.

Don't be bamboozled by 'tech talk', get clear precise answers before you make any commitments. Investing time and effort now can often avoid heartache, pain and significant additional expenditure further down the road. And hopefully this document will help you be more aware of your requirement and be better able to spot the difference between a good partner and a bad vendor.



LED Pitch Explained

LED PITCH

LED pitch and resolution are industry terms that you will come across when you are researching LED display technology and we thought that we would explain it to you as it's not the simplest thing to understand!

An LED screen is made up of pixels – primarily each is typically made up of one red, one green and one blue LEDs (DIP) individual LEDs. Alternately and more common for internal displays a small single encapsulated unit incorporating the three LEDs – is used which are surface mounted (SMD) The LEDs in each pixel light up to different intensities to create a specific colour, updating many times a second, and each screen is made up of hundreds or thousands of pixels, creating a seamless picture.

PIXELS AND PITCH

Pixel pitch, what does this mean in terms of practical application as it is used in digital display technology.

First, let's define what a pixel is before we discuss its "pitch." In digital imaging, a pixel, is a physical point in an image, or the smallest addressable display element in a display device; so therefore, it is the smallest controllable element of a picture represented on the screen.

DIP PITCH

Each pixel is a sample of an original image; more samples typically provide more accurate representations of the original. The intensity of each pixel is variable. In colour image systems, a colour is typically represented by three component intensities such as red, green, and blue.

SMD

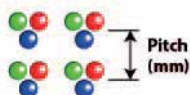
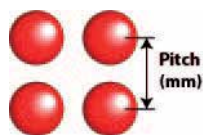
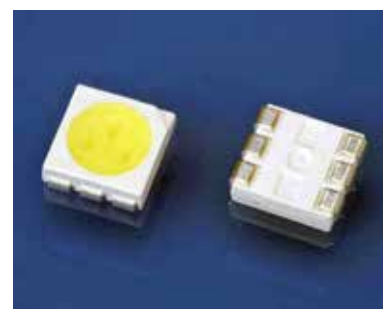
On a discrete LED or (Surface Mount Device – SMD) LED display, a pixel is in actuality an LED lamp composed of three "sub-pixels," each of which is an individual LED comprising the three RGB components.

Now let's discuss the "pitch" or "pixel pitch." In its true definition, "pixel pitch" is the term used to describe the distance between similarly coloured pixels. The term "pixel pitch" is typically reserved for LED display panel technology.

In relationship to outdoor/indoor discrete and SMD-LED display technology we are talking about the horizontal and vertical distance between the centres of discrete LED lamps composed each of a red, blue and green diode.

PIXELS PITCH

Pixel pitch is the distance from the centre of an LED pixel or cluster to the centre of the next pixel / cluster measured in millimetres. When it comes to buying your LED display finding the right pixel pitch that's right for your application is vital to the success of your display.



Pixel pitch typically ranges from 1.5mm to 10mm for indoor LED displays and 6mm to 20mm for outdoor displays although further options are indeed available, even up to 100m pitch for specific outdoor applications.

The pixel pitch is a defining factor of a large screen's viewing distance: the closer the pixels are the closer the minimum viewing distance will be and also the higher quality of the image displayed and the cost per sq. metre. A larger pitch will cost you less but you risk losing the clarity of the image.

LED Pitch Explained

WHY IS PIXEL PITCH IMPORTANT?

Pixel pitch directly correlates your display resolution and optimal viewing distance. The smaller the pixel pitch the more pixels are used to make up the image of your display. This will improve the resolution of your display and optimal viewing distance. In basic terms this means that the lower the pitch, the closer you can stand to the display and still have good resolution.

Obviously, you get a much better quality image from a lower pitch display, but of course this comes at a cost! By having a smaller pitch you increase the number of LED pixels or clusters in your screen and the more you have the greater the cost. So it becomes a bit of a balancing act between budget, pitch and screen size whilst considering where the display will be installed and the typical distance that people will be viewing it. The key is to buy the highest resolution that you can afford.

Shown right is a 1 x 0.5 metre display at four different LED pitch, hence different resolutions and quality of image. The higher the pitch value the further the viewing distance in metres.

When deciding which pixel pitch is right for your application, it is dependent on a combination of factors, which include the viewing distance or range of distances of your primary audience, the content you intend to put on the display (i.e. text only, animation or video, etc), the size of your sign and of course your budget. Each application is different so please contact us so that we can make sure that you are looking at the right screen.

So what does all this mean for my potential LED display application? At the end of the day, when inquiring about the pixel pitch of a particular LED display grid, you're in effect asking – "How clear is the imagery I'm trying to show going to be?"



The image left shows approximately how your eyes will perceive the image at the correct viewing distance for the pitch.

- 10mm at 10 metres plus**
- 6.67mm at 6 metres plus**
- 4mm at 4 metres plus**
- 2mm at 2metres plus**

Each panel below shows a screen 960mm x 480mm viewed at 2 metres which will visually only work for the 2mm pitch

At the correct viewing distance for the pitch the image will look crisp to the naked eye as shown below left.



10mm pitch - 96 x 48 pixels viewing at 2 metres



6.67mm pitch - 144 x 72 pixels viewing at 2 metres



4mm pitch - 240 x 120 pixels viewing at 2 metres



2mm pitch - 480 x 240 pixels viewing at 2 metres

LED Pitch and Viewing Distances

VIEWING DISTANCES FOR VARIOUS LED PITCH

One of the primary factors in deciding on what pitch size will be right for you is considering what the viewing distance will be of your primary audience. The viewing distances are somewhat subjective and depend on the distance type, content and the physical size of the screen. But essentially a good rule of thumb is to say that the minimum distance is measured by taking the pitch and converting it into metres, i.e. a 10mm pitch has a minimum viewing distance of 10 metres. If you stand too close to a display you will see pixelation and the image will not be clear. That is to say, there is a minimum distance beyond which a human eye with natural or corrected vision of 20/20 can no longer discern individual pixels on a particular display. The maximum distance depends on the screen's dimension but it can roughly be calculated by multiplying the screen's height by 30. For example a 4 x 3 metres screen (3 m x 30) can be viewed from 90 metres.

When it comes to reading text on a display the basic rule is that 1 cm of text can be read from a distance of 5 metres, therefore 10 cm high text can be read from approximately 50 metres.



10 mm pitch
10 - 12 metres

6 mm pitch
5 - 7 metres

4 mm pitch
2 - 4 metres

GET THE CORRECT PITCH FOR YOUR VIEWING DISTANCE

The illustration right shows you the same size of display with different resolutions and pitch but shown at the correct viewing distance so the image appears to the eye to be the same. Obviously, the 10mm pitch screen costs much less than the 3mm screen but will only be suitable for viewing distances over 10 metres, whereas the 3mm pitch can be viewed at 3 metres and above.

3mm pitch can be viewed from 3 metres

6.67mm pitch can be viewed from 6 metres

10mm pitch can be viewed from 10 metres



Image above is a 10mm pitch screen, 150 x 100 resolution viewed at 10 metres



Image right is a 3mm pitch screen, 500 x 333 resolution viewed at 3 metres

Viewing Distance

HOW FAR AWAY WILL I BE ABLE TO SEE IT

So what does all this mean for my potential LED display application? At the end of the day, when inquiring about the pixel pitch of a particular LED display grid, you're in effect asking – "How clear is the imagery I'm trying to show going to be?"

That question is going to be answered by several additional ones including a:

At what distance would MOST of your audience be likely to view the completed display installation?

MINIMUM VIEWING DISTANCE

Depending on the pixel pitch of the display, there is a minimum viewing distance before an image "pixilates." That is to say, there is a minimum distance beyond which a human eye with natural or corrected vision of 20/20 can no longer discern individual pixels on a particular display.

A general layman's rule of thumb is that distance is roughly 1x the distance in metres as the pixel pitch is in millimetres. For example if a display was manufactured using a 5mm pixel pitch, you would begin to recognize individual pixels on the display at about 5m and closer (1m.x5 =5m.).

Obviously it is possible to be nearer than this and identify the pixels without detracting from the image/text.

MAXIMUM VIEWING DISTANCE

This is generally 20-30 times the LED screen height.

For example a 4.8 metres high screen: $30 \times 4.57 \text{ m} = 137 \text{ metres}$ maximum viewing distance.

THE SMALLEST VIEWING DISTANCE AND LED DISPLAY SPECIFICATION

With LED display technology, however, this minimum viewing distance can be conditionally based on the overall surface area covered by the display. This is true for a number of reasons. One, if a display is 7m width by 5m high it will have exponentially more pixels to replicate the intended image than say a display of 3m by 2m providing more information for your eye to process, thereby increasing human-eye perception of resolution.

Additionally, because LED is a light-emitting technology versus a light-reflecting technology, the gaps between pixels tend to "soften" and are therefore, perceived as less distinct when resolved by the human eye. This optical artifice is accomplished in much the same way that oncoming automobile headlights at night radiate light into the surrounding dark space immediately surrounding their edges.

Now while the electronics that make up an LED display system is not something that interests everybody:

You can always buy and drive a high performance car and never know what exactly is under the bonnet, but you still enjoy the thrill of the drive and appreciate the technology that has gone into developing and building it. Similarly with LED displays, you can appreciate a good LED display system without understanding the technology. But this is where style and content becomes more important.



Screen Resolution

LED SCREEN RESOLUTION

Your LED display screen will be made using thousands of LED pixels or clusters. The image can be seen on the screen by the software changing the colours of the thousands of LEDs to form pictures, text and videos.

Screen resolution is the number of LED pixels contained in the physical area of the LED display. The more pixels you have per square metre, the more detail you will have which gives you a higher resolution.

For a set screen size, the closer the LEDs are, (i.e. smaller LED pitch) the more LEDs you have in that area, hence the higher the screen resolution. This means, of course, the overall quality of the image will be better and your viewing distance will be reduced, but this comes at a cost as the price per square metre goes up.

The screen resolution tells you how many LED pixels / clusters there are horizontally and vertically thus allowing you to calculate the overall LEDs. It is usually written in the form 512 x 256 resolution. This means that there are 512 pixels wide and 256 pixels high.

Each square metre of an LED screen usually contains anywhere between 62,500 pixels (250x500 pixels) down to 9,216 pixels (96x96 pixels) depending on the models – there are many varieties. The pixel pitch is a defining factor of a giant screen's viewing distance: the closer the pixels are the closer the minimum viewing distance and also the higher quality of the image displayed and the cost per sq. metre.

RESOLUTION - WHY DOES IT MATTER?

The key to a quality image on a large-format video LED screen is to buy the highest resolution you can afford. An LED screen's resolution is defined by its total number of vertical and horizontal pixels (dots that form the picture). The video signal that the LED screen will be reproducing has a native resolution of about 486/576 (NTSC/PAL) vertically and anywhere from about 240 to 720 horizontally (depending on the quality of the source). To reproduce these signals with no loss of image resolution, you want a minimum LED screen resolution of about 648 x 486 (NTSC) or 768 x 576 (PAL). If you use an LED screen with fewer pixels than the input source, the images will have less resolution than the source. However if the LED screen is designed properly it can still give an acceptable appearance for video images. LED screens of approx. 1/3 of VGA resolution can provide a very acceptable video image, so around 200x150 pixels are OK.

Now, different size screens can still have the same resolution, but the different pitch size means that the screens will be different sizes. You can see in the example below, the resolution on all four screens is 128 x 96 and the pitch varies from 3mm to 10mm. This means that you will get the same picture on each of the screens but the overall screen size is different.

Same resolution but different LED pitch - Giving you a different size!



Screen Content

GETTING THE BEST OUT OF YOUR RESOLUTION

Adopt good design practice: If you have a good designer that understands LED design rules, your piece should stand out among your competition. An LED screen is usually a significant financial investment and so often the final implementation is let down by poor or overly complicated design treatments. Ensure that you budget for ongoing content development and a good designer is an absolute worthwhile expenditure. And don't forget to check and test your content.

Review existing content on the LED display every week to ensure it's working properly and nothing looks dated. Also seeing the content as your spectators do provides an essential perspective and should help create future content and the right experience for them.



CONTENT IS KING

There must always be fresh, updated, curious or useful content on your LED display - not just advertisements - otherwise people will get accustomed to them and become bored with the LED screen and stop looking at it. You must constantly provide updated content – so if it's an information system, the content has to be up-to-the-minute; if in high daily footfall areas new, useful and interesting content should be uploaded every day or at least every time you expect the same audience will revisit the same location.



CONTENT BALANCE

Creative content may grab the spectator's attention but making a piece that is stunning or memorable without a clear call to action could fall short of your intent. This happens when people concentrate too much on creative content and forget the purpose of the content. Remember what you want anybody looking at your LED screen to do is act on whatever they've seen.



These LED screens show how good content can be informative and attractive. Images catch the eye then you can entice your audience to read the information.

As you dive into content creation for your LED you will no doubt develop your own rules but these 'best practice' guidelines should get you started.

Remember, LED displays are incredible tools for communicating your message but they are only as good as the content you run on them.

DIRECT VIEW

New name for LED DISPLAYS to differentiate between LED TVs and monitors.

SYNERGY® Direct View LED displays are a cost-effective, all-in-one alternative to traditional video walls. Seamless, brighter screens backed with over 40 years' experience and MADE IN BRITAIN

Screen Content

CONTENT CREATION

And it's not just about the hardware. Content creation is vital – so here we look at Best Practices: Content creation needs to be done in parallel with hardware specification to ensure that when your new LED sign is installed you have appropriate and impactful material to display on it that will meet your marketing objectives. If you're contemplating an LED display for the first time, you are probably wondering where to start and it's likely that you will need a little help. So the following suggestions will hopefully point you in the right direction.

RUNNING TIME

Understand your audience and make sure that your copy length is well suited for the viewing time available. In large venues, suited to digital out-of-home advertising, 10 to 25 seconds is typically recommended. Anything longer and you run the risk of the spectator missing the beginning or moving on before the end - You want them to see the entire piece – particularly as the call to action is usually at the end. Obviously on the entrance to say a pub, short sharp message to attract attention, as the audience will look at for only a short period. In the pub, longer as the audience will be more static

SIZING THE TEXT

When placing text on large LED matrix screens which also include graphics, the size rule still applies but the appearance of the text is also important. Small text might look nice when created and displayed on a PC monitor but it's not good when put up onto a large LED screen.

Other text rules: Avoid shades or glossy effects on text as while these effects may look nice on your high definition monitor they just don't show up on an LED display as it has far fewer pixels. Sans-Serif fonts like Ariel, Helvetica or Tahoma are much more ledge-able than Serif fonts like Times New Roman. And remember that the basic principles of the colour wheel still hold true for digital signage. Contrasting colours like black, green or blue on yellow or white, or vice versa, work really well.

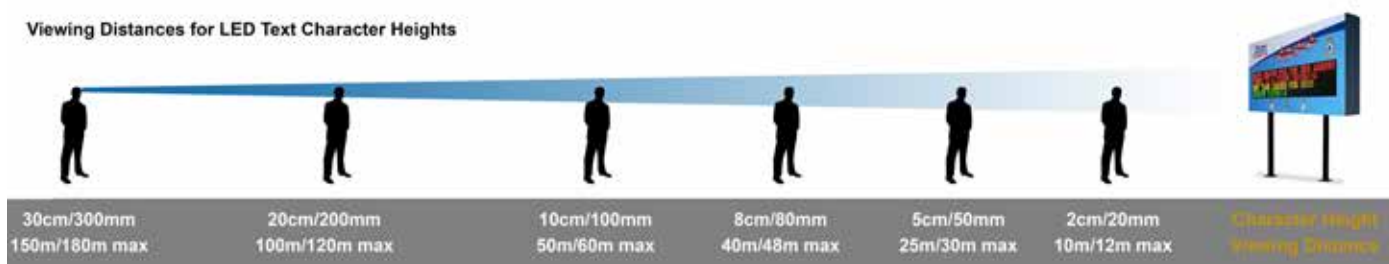
TEXT DISPLAY

If it's just simple text in a single colour then you may only require a matrix that is just 8 pixels high by whatever length the message happens to be or the rolling length, but if you're viewing the text from distance you will need to increase its height.

The rule of thumb is for each 25mm Text height = 12m viewing



Viewing Distances for LED Text Character Heights



What Else Do I Need to Know?

DEPTH OF COLOUR

The number of colours available also affects the image quality. Displays that use 8-bit technology can display 256 colour levels for each of the three primary colours. This means that they are able to visualize 256×256×256 or 16.8 million colours in total. More recently displays using 16-bit technology for each colour that are able to visualise 65,000 colour levels for each of the three primary colours - visualising 65,000×65,000×65,000 or 275 billion colours in total. There is no big difference to the human eye between a display with 16 million colours and one with 275 billion-colours, particularly if the screen works at the highest luminosity. The differences begin to be visible when it works at reduced brightness, often implemented to slow down the natural decay of the LEDs and to reduce power consumption. Having a palette of 65,000 colour levels allows an incredibly superior quality and naturalness, even at the lowest brightness levels.



"It has been estimated that humans can distinguish roughly 10 million different colours, although the identification of a specific colour is highly subjective, since even the two eyes of a single individual perceive colours slightly different." - Wikipedia. 2006.

LOCATION, LOCATION, LOCATION

Having the biggest and best quality LED screen, if it's in the wrong location, means you simply will not reach your audience or get an appropriate return on your investment. Likewise if it's a low-grade screen in a prime location you're squandering opportunity. There is also quite a bit of legislation that restricts the sighting of LED screens in certain locations, particularly if they are likely to pose any form of danger to the intended or passing audience or may even be seen as a nuisance. Ask the question and do your research before embarking on a development programme.

REFRESH

LED video screen manufacturers frequently use refresh rate as a marketing tool when boasting excellent screen quality. The presupposition is that the higher the refresh rate the better is image quality. However, often the numbers serve only to confuse potential customers. For instance, refresh rate of several kHz means that either the modified PWM generation method is used (when refresh rate is in fact different for different brightness levels) or that the colour depth is unacceptably low.

We should remember that high refresh rate and high colour depth values may only occur at high brightness levels which in itself are a misconception, since a LED video screen should not always operate at 100% capacity. For the case of interlaced scanning the refresh rate value will only correspond to one PWM cycle for one LED group, while the actual refresh rate for the screen (which affects our perception) will be several times lower.

It is more informative and honest to mention colour depth and clock rate for PWM and approximate range of refresh rate for the screen (for example, 200 -1000 Hz) in case of modified PWM screen function. If a LED video screen is based on the time division principle (for example, time division = 1:1 – absence of time division, time division = 1:2 – PWM only operates on half of the screen etc.).

The above parameter is not essential for our perception. The human eye does not register any difference in image quality at frequencies above 100 Hz. Consequently, one should decide if a high refresh rate is really necessary and if it is worth while paying extra for it.

Refresh rate and uniformity of recorded screen image are only important in cases where a LED screen frequently becomes an object for video recording (stadiums and concert halls). Therefore, it is better to first conduct some trial recording prior to signing the purchase contract.

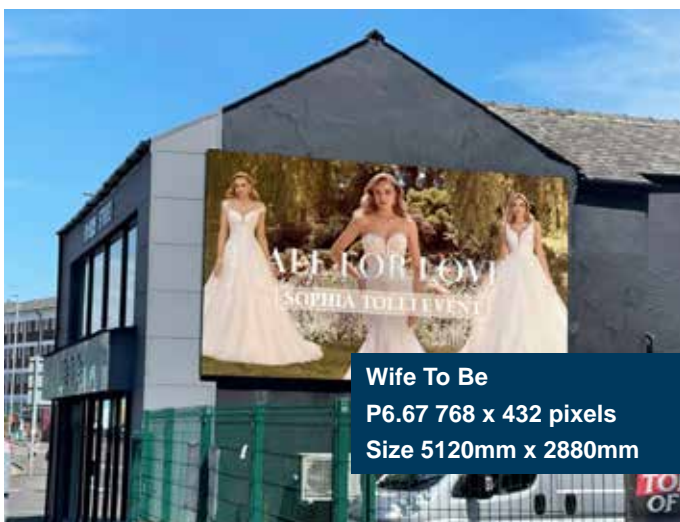
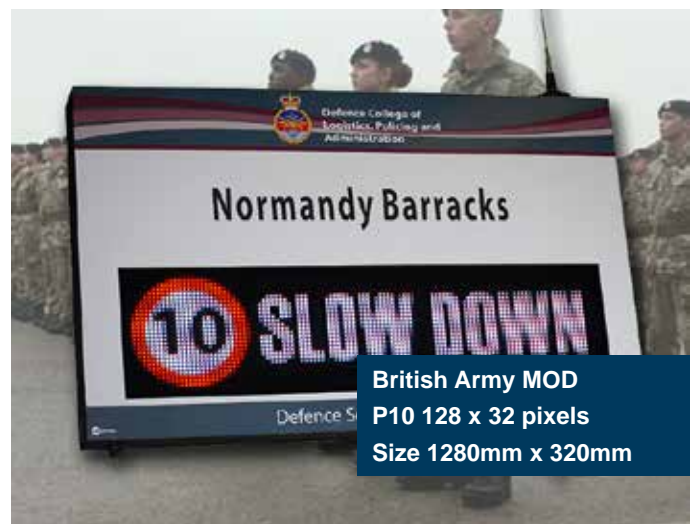
Call us or email us at LEDsynergy and we can help you to establish what type of LED solution is right for you and guide you through the process of your LED experience.

LEDsynergy - LED Displays

Examples of Pitch, Resolution & Size



Examples of Pitch, Resolution & Size



LEDsynergy - LED Displays

Examples of Pitch, Resolution & Size



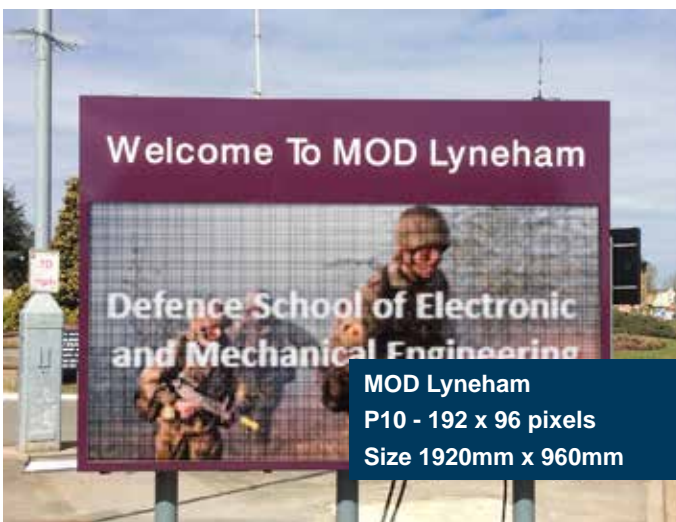
Bedfont Sports
P10 384 x 96 pixels
Size 3840mm x 960mm



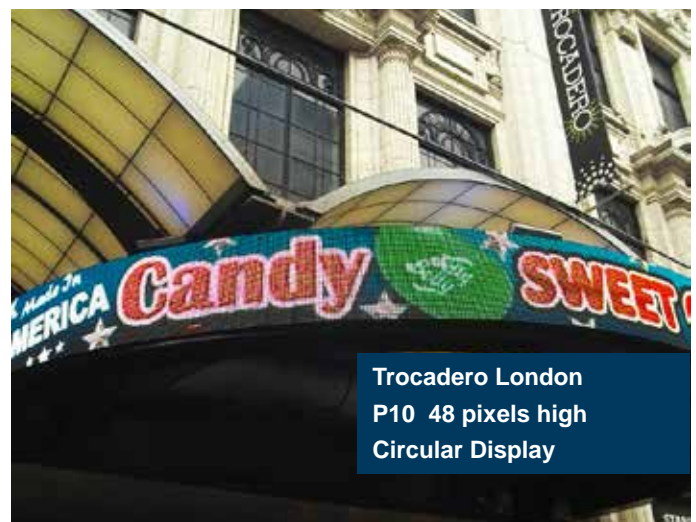
O2 Arena London
P10 160 x 144 pixels &
P6 144 x 72 pixels



Outdoor Car Wash
P6.67 864 x 432 pixels
Size 5760mm x 2880mm

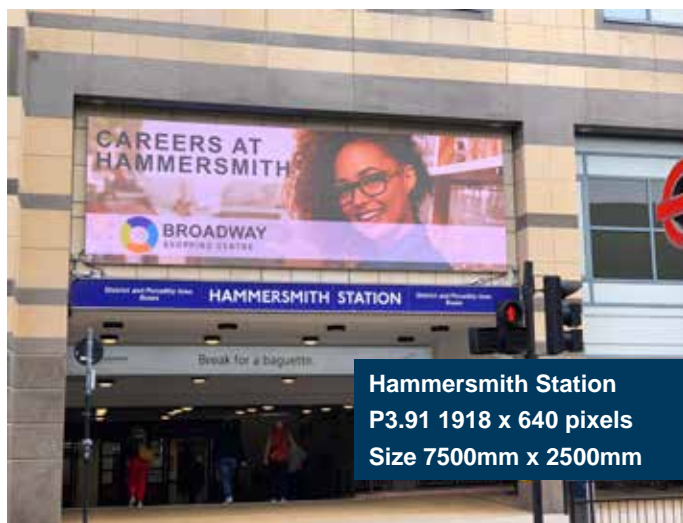


MOD Lyneham
P10 - 192 x 96 pixels
Size 1920mm x 960mm



Trocadero London
P10 48 pixels high
Circular Display

Examples of Pitch, Resolution & Size



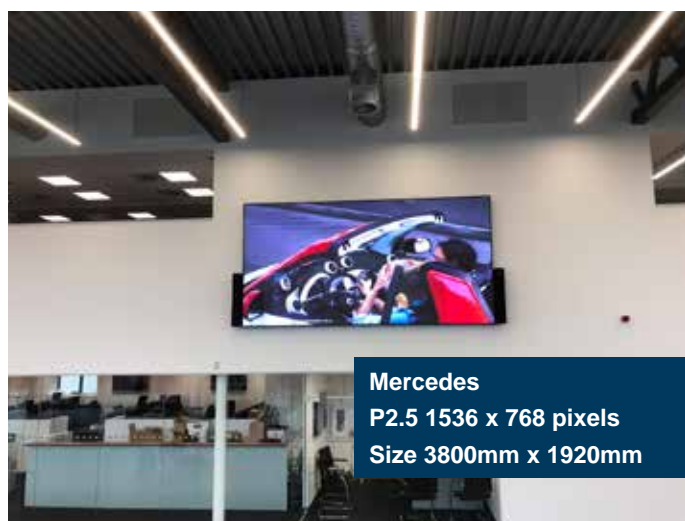
Hammersmith Station
 P3.91 1918 x 640 pixels
 Size 7500mm x 2500mm



Area 88 Freewater
 P2.5 2048 x 1152 pixels
 Size 5120mm x 2880mm



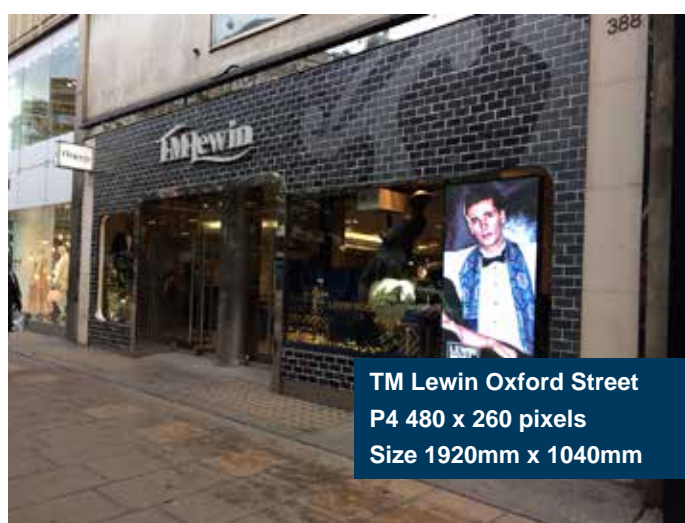
Salisbury FC
 P6.67 672 x 384 pixels
 Size 4480mm x 2560mm



Mercedes
 P2.5 1536 x 768 pixels
 Size 3800mm x 1920mm



Club 3000 Bingo
 P2.5 1792 x 960 pixels
 Size 4480mm x 2400mm



TM Lewin Oxford Street
 P4 480 x 260 pixels
 Size 1920mm x 1040mm

Full Colour Standard Text Displays

Indoor & Outdoor Information Signs

Standard Text Displays

CONTENT OPTIONS - TEXT & IMAGES

All of our standard text displays have the capability to show not only text information, but full colour images and animation, even simple video. Combining these elements can certainly aid the users experience, when text and images are used together they speak volumes; such as road warnings, health and safety signs and any application where a pictorial image might aid the information.

- **Text Only** - You can choose different sizes of characters, fonts and colours to give for information impact
- **Text and Image** - Split the screen into frames to combine both text and image
- **Full Colour Image** - Depending on the resolution of your screen you can show full colour graphics

You can combine the content of the screen by breaking down the total area of the sign into frames if you wish to show various types of content or separate areas to receive a different type of information, i.e., a 'Clock' and 'Information', an image with text or certain figures within a Health & Safety display, as shown on the right.

TEXT VIEWING DISTANCE

If you are viewing simple informational text at fairly close proximity, then you may only require 8 pixels of LED high by whatever length the message happens to be or the rolling length, but if you're viewing the text from distance you will need to increase its height. (See page 21)

The rule of thumb is for each 25mm Text height = 12m viewing

For example:

- 20mm text can be viewed at 10-12m max
- 60mm text can be viewed at 30-40m max
- 100mm text can be viewed at 50-60m max
- 200mm text can be viewed at 100-120m max



Examples of Standard Text Displays



Medical Information
P10 64 x 64 pixels
Size 740mm x 740mm



Signs mounted on a plate
P10 160 x 32 pixels &
P10 160 x 16 pixels



Military Signs
P10 128 x 48 pixels
Size 1480mm x 900mm



Morrison
P6 - 160 x 64 pixels
Size 1040mm x 464mm



Full Colour Image
P3 640 x 256 pixels
Size 2000mm x 850mm

Full Colour Video Screens

Indoor & Outdoor - HD & UHD

Video Displays - Cabinet Layout Explained

LED screens are made up in a modular format consisting of a number of cabinets to make up the dimension of the screen you require.

Shown below you can see how you can create any number of possibilities of screen size including mixing sizes.

CABINETS - EXTERNAL VIDEO DISPLAYS

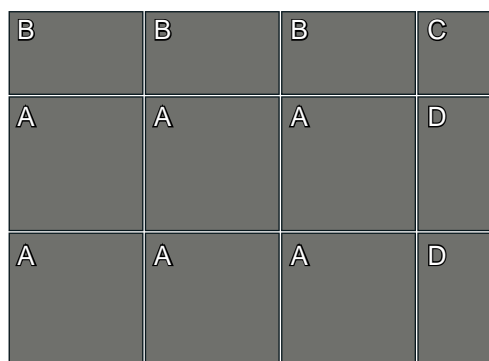
Our standard external cabinets are generally 960 x 960mm (shown right), they are fixed together in multiples to make up various screen sizes, such as 4x3, 5x3, 6x4, 3x3, 5x2, 5x5, 7x1 and many more.

Your project may require a combination of cabinets so that we can meet a specific size requirement. Therefore, we may also use sizes such as;

960 x 640mm, 1280 x 960mm, 1280 x 640mm or 640 x 640mm.



5x3 cabinets - 4800mm x 2880mm - 15 no. (A) (960x960mm)



4x3 cabinets (combination) - 3520mm x 2560mm

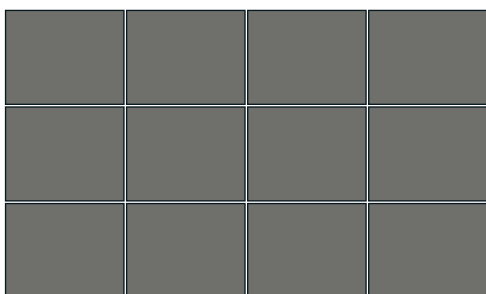
This screen is made up of various sizes:

6 no. (A), 3 no. (B), 2 no. (D) and 1 no. (C)

CABINETS - INTERNAL VIDEO DISPLAYS

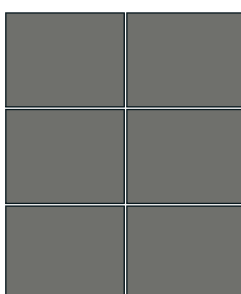
Our standard internal cabinets are generally 640 x 480mm (shown right), they are fixed together in multiples to make up various screen sizes, such as 4x3, 5x2, 2x3, 5x3, 6x4, 3x3, 7x2 or whatever your requirement. We don't mix sizes on Internal Screens.

Other cabinet sizes are available such as 480 x 480mm.



4x3 cabinets - 2560mm x 1920mm

12 no. (640x480mm cabinet)



2x3 cabinets - 1280mm x 1440mm

6 no. (640x480mm cabinet)



5x2 cabinets - 3200mm x 960mm

10 no. (640x480mm cabinet)

Indoor LED Video Screens

CREATE IMPACT INDOORS

A high-resolution LED digital video wall is a strong and very versatile communication tool. An indoor LED wall provides unlimited communication possibilities. So the marketing and advertising potential of an indoor LED video screen is limitless. For indoor environments such as shopping centres, arenas, offices, hotel lobbies, churches, receptions and many more applications a video screen is an invaluable tool.

- High / Ultra high resolution displays for spectacular close range viewing
- Integrated SMD LEDs give incredibly high resolutions
- Stunning picture quality, suitable for close viewing distances
- Superb high resolution digital display
- Front service access for ease of maintenance
- Small cabinet size allows flexibility to create display of any size or shape
- Black SMD LED body with black mask raised up the contrast to 4000:1
- Network Control
- Consistent picture quality

The Indoor LED video screens are available in many different pixel pitches to suit your requirement: From **0.8mm pitch up to 5mm pitch** and in many sizes of cabinets giving full flexibility on overall screen size.

Typically **640 x 480mm** and **400 x 300mm** are popular cabinet sizes.



FEATURES

The Indoor LED Screens have many key features that are extremely important to consider when purchasing an LED video screen.

Seamless Modular Design

An overall LED video screen will be made up of multiple cabinets giving a seamless finish to the front of the screen. The cabinets are bolted together at the rear and your screen can be made up of as many cabinets as you'd like.

High Brightness and Contrast Ratio

These two principles go hand in hand on a quality display. Equipped for all indoor ambient light conditions the 800 cd/m², the high brightness display is sure to give you optimal brightness and with an ultra-high contrast ratio of 6000:1 the LED screens deliver deeper blacks, vivid colours and clear visibility across the display without sacrificing brightness.

Easy Installation and Maintenance

The light and compact cabinets are simply bolted together for easy installation and then simply connect the cables. For maintenance the modules can be removed from the front by either a key as shown or a magnet when magnetic modules are used.



Indoor LED Video Screens

Lightweight and Slim Design

The typical indoor cabinet most often used, size 640 x 480mm, weighs approx 7kg and is 70mm in depth, meaning that the light weight of the cabinet reduces the stress on any mounting structure.

From Beginning to End Project Management

Every LED screen is unique and each will come with its own challenges. LEDsynergy will be with you guiding you through every step, from its conception and design to final installation and beyond, where we can offer you ongoing maintenance where required.

Stunning Image Quality

The state of the art SMD LED technology delivers truly stunning image quality across the seamless display. With advanced video processing technology producing accurate and vibrant colours your LED screen with certain attract attention and enthrall its spectators. Colour calibration is important, the video signal and internal hardware is calibrated to ensure that the colours on the screen are true.

High Technical Specification

Our LED cabinets are manufactured in the UK to a very high standard, not only do we insist on the best LEDs but every part of the cabinet, from the inside out, is to a high specification going through many strict quality control procedures. Indoor screens have a low heat emission and are of course silent.

Bespoke Video Wall Screens

Each LED project has different requirements, whether your requirement is for a standard LED screen but with a bespoke integration requirement, bespoke software or alternatively your application is for a completely bespoke design using non-standard cabinets such as hexagons, as shown right, or flexible LED vertical strips as shown below right.

Programming Your LED Screen

The screens are easily updated with many different options for communications, wired, Wi-Fi, Cloud, call us to discuss an option that will suit your application.



Fine Pitch Indoor Video Walls

CREATE DYNAMIC PRESENTATIONS

UHD LED screens have a wide variety of applications, not least in the field of commerce. As an extremely powerful communication tool when deployed as either a single screen or a multi-screen video wall, businesses from all sectors are provided with a multi-purpose sales and information facility with a UHD screen. The commercial applications for large UHD LED screens are endless.

Shopping Malls

Shopping centres and malls are large, noisy buildings with an awful lot going on at the same time. Traditional types of advertising can get lost amongst all this noise, but large LED UHD screens are perfect for grabbing the attention of shoppers. Whether used to show directions, display public announcements or special offers, large LED screens are the perfect solution.



Reception Areas

Commercial reception areas are the front window of any business and LED screens offer a sophisticated, professional way of displaying important information for visitors. LED screens are so useful and informative, the first impressions always count for a business.



Conference Rooms

Large UHD LED screens are the ideal enhancement for conference rooms. Once installed your screen can be linked up to your laptop or smartphone to provide your attendees with a vivid, punchy and eye-catching presentation.

Offices

The office is another environment that can benefit from the installation of a large UHD screen, combining notice board facilities, with a presentation platform and a constantly updated news feed. They can also be used in call centres to display real-time performance data in a clear and distinct way.



Hotels

Another commercial setting that UHD LED screens are useful is hotels and hospitality. Either in reception areas, meeting rooms or bedrooms, the LEDsynergy team has the necessary experience to deal with large-scale multiple installations required to fit out hotels.



Fine Pitch Indoor Video Walls

FEATURES

The Indoor UHD LED Screens have many key features that are extremely important to consider when purchasing a fine pitch LED video screen.

Super Fine HD Pixel Pitch

All the screens available have a full high definition resolution and a standard 16:9 aspect ratio. With the fine pitch and slimline design these displays make the ultimate in premium presentation or advertising video walls.

Lightweight and Slim Design

Despite the large size of the screens the fine pitch LED video walls have a compact design with a slim depth of just 70mm and each cabinet weighing just 7kg, meaning that the light weight of the cabinet reduces the stress on any mounting wall.

Easy Installation and Maintenance

The light and compact cabinets are simply fixed together for easy installation and then simply connect the cables. For maintenance the modules can be removed from the front for efficient and convenient maintenance.

SMD Technology & Optimised Engineering

SMD (Surface Mounted Diode) is the optimum form for LED Video Walls. Combining three miniature LEDs of different colours into one unit enables fine pitch screen to have perfect colour uniformity.

Equipped for all indoor ambient light conditions the high brightness display is sure to give you optimal brightness and with an ultra-high contrast ratio you can be sure that your picture quality will be outstanding.

The technology we provide is optimised for superlative performance in all conditions and our large screens are the biggest and best quality you'll find anywhere.

Powerful Communication Display

These UHD LED video screens are an ideal tool in the commercial environment, receptions, meeting rooms and conference areas benefit hugely from the outstanding quality of image. Likewise the screen are an extremely effective indoor advertising and promotional medium in shopping centres, theatres, cinemas and many more applications.

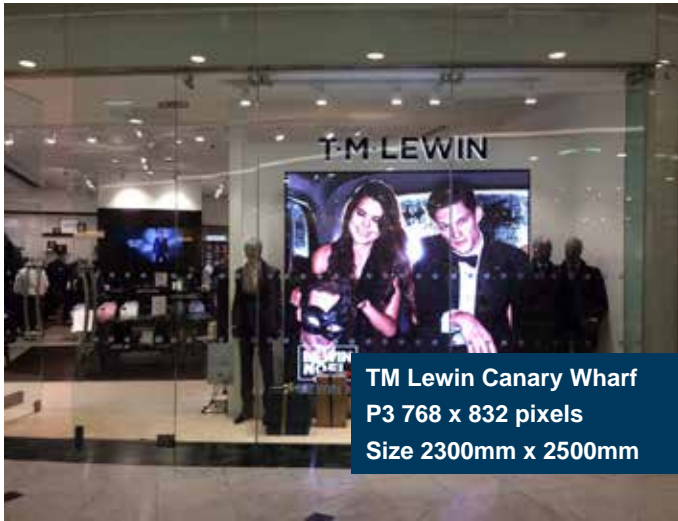
DIRECT VIEW

New name for LED DISPLAYS to differentiate between LED TVs and monitors.

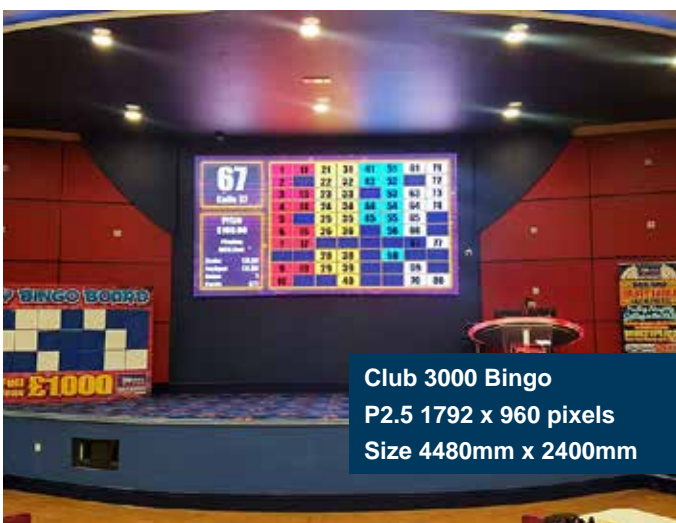
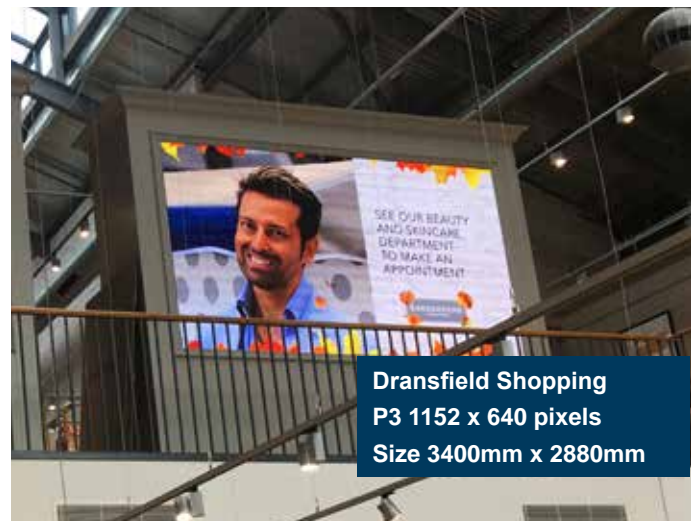
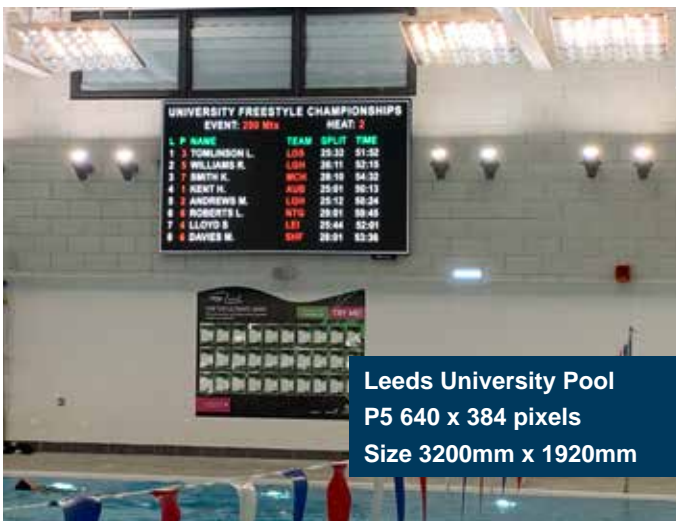
SYNERGY® Direct View LED displays are a cost-effective, all-in-one alternative to traditional video walls. Seamless, brighter screens backed with over 40 years' experience and MADE IN BRITAIN



Indoor Video Screens - Examples of Pitch & Resolution



Indoor Video Screens - Examples of Pitch & Resolution



Outdoor LED Video Screens

STUNNING OUTDOOR SCREENS

Outdoor LED digital screens are manufactured in the UK in LED in module format which gives you a great deal of flexibility with size combinations.

With creative graphics, text, animation and video you can create a truly dynamic promotional video. Combine this with one of our LED digital displays or LED wall systems and you can make a huge impact on your audience.

- Stunning picture quality, suitable for close or far viewing distances
- Rugged display for demanding outdoor applications
- Modular LED cabinet design allows virtually any size or shape of display
- Integrated SMD LEDs allow for incredibly high resolutions
- Available with front or rear maintenance service access
- High brightness levels from 7500mcd for exceptional picture quality in direct sunlight
- IP65 waterproof rating to withstand the harshest of weather conditions
- Highest quality LEDs used

The outdoor LED video screens are available in many different pixel pitches to suit your requirement: From **4mm pitch up to 10mm pitch** and in many sizes of cabinets giving full flexibility on overall screen size.

Typically **960 x 960mm and 500 x 500mm** are the most popular sizes for outdoor cabinets.

The smaller pixel pitch screens are ideal for pedestrian areas and information boards where the viewing distance will be relatively close, from 2 metres, such as in retail outlets, libraries, bars etc. Use for informational use, promotional use and to stream live events and music videos to customers.

The larger pitch displays, the 8mm and 10mm are best suited to billboards within shopping centres or indoor events and arenas / auditoriums where the viewing distance would be 8 or more metres, making it ideal for larger promotions within the general indoor shopping centre or within auditoriums for shows, TV shows, large promotional and marketing billboards and many more applications.



Outdoor LED Video Screens

FEATURES

Seamless Modular Slim Design

An overall LED video screen will be made up of multiple cabinets giving a seamless finish to the front of the screen. The cabinets are bolted together at the rear and your screen can be made up of as many cabinets as you'd like.

The typical outdoor cabinet most often used, size 960 x 960mm, weighs approx 30kg and is 90mm in depth meaning that the light weight of the cabinet reduces the stress on any mounting structure.

High Brightness and Contrast Ratio

With an impressive high brightness of 6000 cd/m², the display has outstanding visibility, the screen is sunlight readable even in direct sunlight ensuring that your content is always seen. With an ultra-high contrast ratio of 6000:1 the LED screens deliver deeper blacks, vivid colours and clear visibility across the display without sacrificing brightness.

With an ambient light sensor you can be assured that the luminosity of your screen will always be at its optimal level, depending on the brightness of the day or night.

Easy Installation and Maintenance

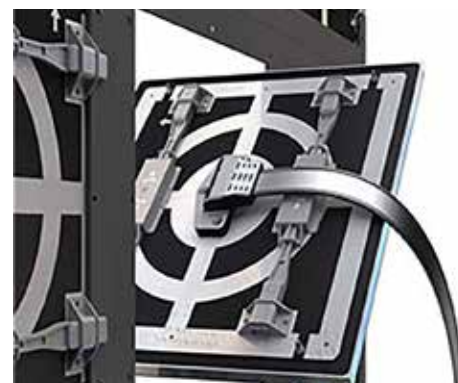
The compact cabinets are simply bolted together for easy installation. For maintenance the modules can be either front or rear access depending upon the installation restrictions. The modules can be removed from the front by a key as shown or accessed from the rear of the cabinets via doors, as shown below.

From Beginning to End Project Management

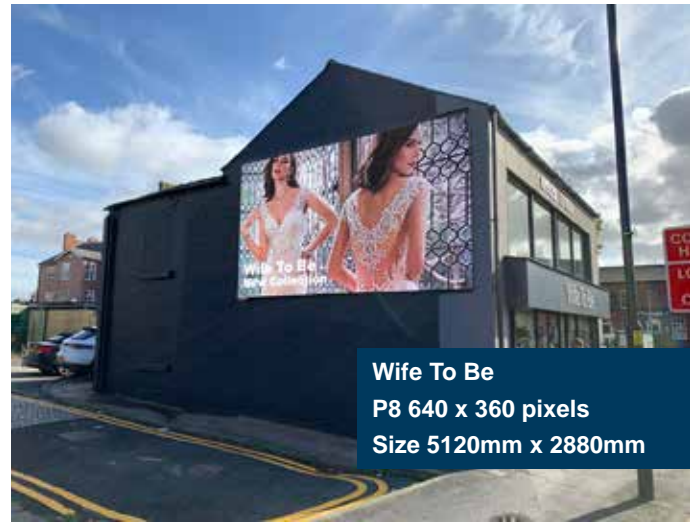
Every LED screen is unique and each will come with its own challenges. LEDsynergy will be with you guiding you through every step, from its conception and design to final installation and beyond, where we can offer you ongoing maintenance where required.

Fully Weatherproofed

Designed with a robust aluminium enclosure to give protection from the wet weather conditions. The outer casing is IP-rated which means it also keeps out airborne swarf, dust and other particles.



Outdoor Video Screens - Examples of Pitch & Resolution



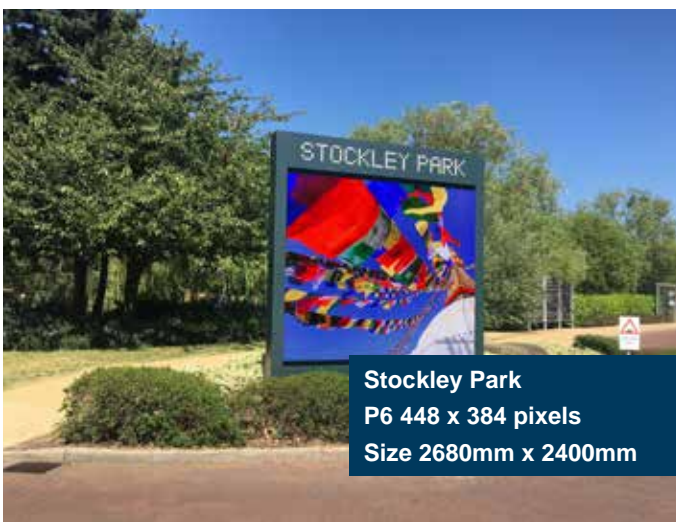
Outdoor Video Screens - Examples of Pitch & Resolution



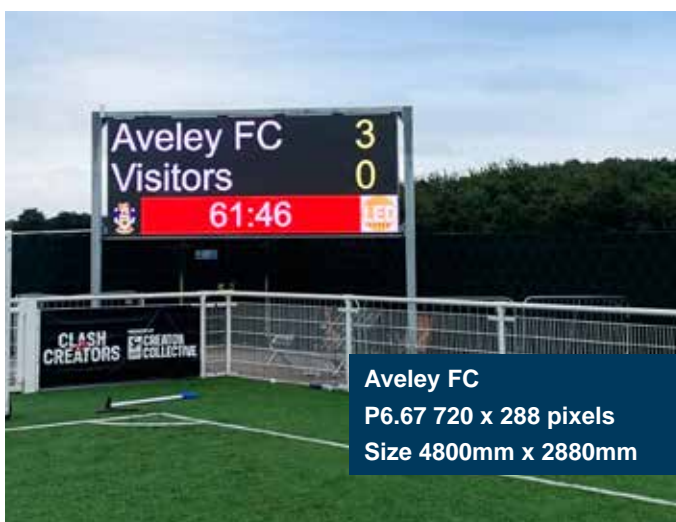
Otium
P6.67 864 x 480 pixels
Size 5800mm x 3200mm



The Concorde Jazz Club
P10 160 x 112 pixels
Size 1600mm x 1120mm



Stockley Park
P6 448 x 384 pixels
Size 2680mm x 2400mm



Aveley FC
P6.67 720 x 288 pixels
Size 4800mm x 2880mm



Birmingham Rep Theatre
P16 702 x 156 pixels
Size 11200mm x 2500mm

Video Screen Content Creation

GETTING THE BEST OUT OF YOUR RESOLUTION

Content creation is vital and needs to be done in parallel with hardware specification to ensure that when your new LED sign is installed you have appropriate and impactful material to display on it that will meet your marketing objectives.

Adopt good design practice: If you have a good designer that understands LED design rules, your piece should stand out among your competition. An LED screen is usually a significant financial investment and so often the final implementation is let down by poor or overly complicated design treatments. Ensure that you budget for ongoing content development and a good designer is an absolute worthwhile expenditure. And don't forget to check and test your content.

Review existing content on the LED display every week to ensure it's working properly and nothing looks dated. Also seeing the content as your spectators do provides an essential perspective and should help create future content and the right experience for them. Understand your audience and make sure that your content is well suited and timely.

CONTENT IS KING

There must always be fresh, updated, curious or useful content on your LED display - not just advertisements - otherwise people will get accustomed to them and become bored with the LED screen and stop looking at it. You must constantly provide updated content – so if it's an information system, the content has to be up-to-the-minute; if in high daily footfall areas new, useful and interesting content should be uploaded every day or at least every time you expect the same audience will revisit the same location.

CONTENT BALANCE

Creative content may grab the spectator's attention but making a piece that is stunning or memorable without a clear call to action could fall short of your intent. This happens when people concentrate too much on creative content and forget the purpose of the content. Remember what you want anybody looking at your LED screen to do is act on whatever they've seen.



These LED screens show how good content can be informative and attractive. Images catch the eye then you can entice your audience to read the information.

As you dive into content creation for your LED you will no doubt develop your own rules but these 'best practice' guidelines should get you started.

Remember, LED displays are incredible tools for communicating your message but they are only as good as the content you run on them.



Technical Information

SPECIFICATION

Using the latest technology and design features, the LEDsynergy range of full colour video screens incorporate patented design control systems, and with the optional extra of full diagnostic control to ensure that we offer you the best quality LED displays as standard.

Ultra High Refresh Rate

The 'refresh frequency rate' refers to the screen update rate, which is usually expressed in Hertz (Hz). Generally speaking, the visual refresh frequency is above 3,000Hz, which is a high-performance LED display screen. The higher the visual refresh rate, the more stable the screen display, and the smaller the visual flicker. If you have a low 'refresh frequency rate', in addition to the horizontal stripes that appear during video recording and photography, it will cause discomfort when viewing, and even cause damage to the eyes.

Bit Rate & Grey-scale

The grey-scale refers to how well the display differentiates between the colour gradation of different colours between the darkest and brightest colours and is a result of how well the screen captures the range of grey between black and white. A bit depth of a display is essentially a representation of its processing capacity. The LEDsynergy high-performance LED displays has a colour gradation of 16 bits producing a dynamic range of 281 trillion colours.

If the number of grey levels is insufficient, the colour gradation may not be smooth enough to fully display the colours of the video, which greatly reduces the LED display effect.

Colour Space

While the 'grey-scale' controls the tonality of your colours and 'bit depth' controls the number of colours your display can possibly create, the 'colour space' of a display determines the spectrum within which all those colours exist. There is only a certain range of colours that are perceptible to the human eye. To graphically represent the finite differences between colours, in simple terms, the International Commission on Illumination (CIE) created a 2-dimensional graph that plots colour based on chromaticity (a product of hue and saturation) on the X axis and brightness (also called luminance) on the Y axis. This was first created in 1931, and is thus commonly referred to as the CIE 1931 Chromaticity Diagram. The diagram, as seen right, graphically represents the visible colour space.

Within the range of colours we can perceive, there are smaller subsections of colours that digital displays can recreate. Digital displays are getting better and better at recreating the colours of real life, pushing their native colour spaces closer and closer to the limits of the visible colour space.

For all specifications and more information on LED Video Displays, give us a call.

DIRECT VIEW

New name for LED DISPLAYS to differentiate between LED TVs and monitors.

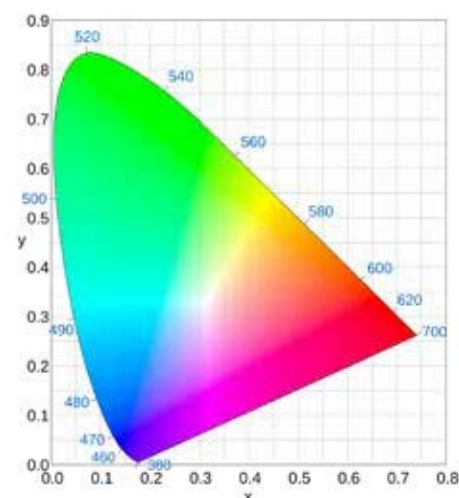
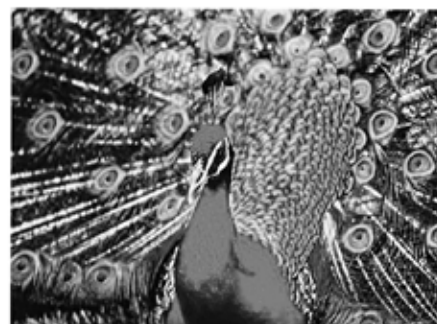
SYNERGY® Direct View LED displays are a cost-effective, all-in-one alternative to traditional video walls. Seamless, brighter screens backed with 40 years' experience and MADE IN BRITAIN



Low Refresh Rate



High Refresh Rate



LEDsynergy - The Complete Service

DESIGN AND CONCEPT

With our extensive experience and knowledge over the past 40 years or more we know exactly what primary concerns there are when designing and developing an LED display installation.

Our collaborative approach to technology, design and creativity with our clients ensures that the end product is exactly what the customer both wants and needs.

SYSTEMS INTEGRATION

Our LED display systems can be fully integrated into your existing technology delivering you the perfect electronic solution.

Your ultimate digital experience will depend upon how well the technologies knit together and LEDsynergy systems work seamlessly with many existing platforms.

Our comprehensive build and systems integration ensure that we deliver innovative solutions focused on performance, thus delivering our customers a successful project.

PROJECT MANAGEMENT

Our project managers have a understanding of potential technical and physical challenges within a project and they will work with you to delivery a seamless service.

We can provide a complete project management package giving you the peace of mind that all aspects of your screen install from initial design and manufacture through to installation and commissioning will run as smooth as it can, within the required time frame and within the budget.

SOFTWARE

At LEDsynergy we have developed our own range of standard software packages, designed in-house in the UK by our team of development engineers.

LEDsynergy software will operate all our screens and applications from large scale Video screens, Financial and Information Tickers, Scoreboards to simple Text displays.

However, if your project requirement is for something a bit more bespoke and specialised, then we can work with your IT department to develop specific software for your particular use and application.

CONTENT

We can help and advise you with content creation to help bring your screen to life so you get the full benefit of a digital screen.

We will set up your screens and scoreboards in the format you want to use it in, and can work with you on scheduling and programming.



LEDsynergy - The Complete Service

INSTALLATION AND MAINTENANCE

We provide complete project managed solutions to ensure a successful installation is achieved.

We offer a full installation service for our customers who require and need this.

Many of our smaller screens can be simply installed by our clients and many are happy to install with remote assistance from us or on-site commissioning by us. But if the project is more involved and complicated we can offer the complete service from start to finish.

Once installation and commissioning has taken place and our customers have their system up and running, we can then offer an optional ongoing maintenance contract giving our customers regular on-site service visits for total peace of mind.

TECHNICAL SUPPORT

Our screens all come with a full warranty, which is fully supported by our team of technical engineers either remotely, within our in-house workshop or on site.

We've been supporting our customers for over 40 years with our unrivalled expertise.

Although our screens rarely go wrong, we are here to provide our customers with full support if something does fail or if the customer makes changes to their IT which may affect the screens.

You can be assured that whatever your issue, we are here to help!

For more information on our range of LED Screens, LED Signs and Scoreboards, then please give us a call or send us an email.

No obligation, we love to chat, no high pressure selling, we just want to help our potential customers get the right solution for them!

Give us a call on (01264) 400800 or email us on sales@LEDsynergy.co.uk



Your Notes.....



www.LEDsynergy.co.uk

LEDsynergy

Tel: 01264 303030 sales@LEDsynergy.co.uk